

OBJECTIVE

Contract projects for technical writing and editing

AREAS OF EXPERTISE

Technical writing and editing	Knowledge management
C++ SDKs and APIs	Telecommunications
Networks and security	Online help
IT servers and architecture	Electronic and mechanical

PROVEN CAPABILITIES

- Documentation for *software development kits* (SDKs), *application programming interfaces* (APIs) from C++ code, training materials, and operating procedures
- Documentation for help content, technical specifications, preventive maintenance procedures; and guides for installation, configuration, and troubleshooting
- Background in telecommunications and knowledge of C++, C#, JavaScript, Visual Basic, XML, and HTML
- Various experience levels in electronic, electrical, aeronautical, and mechanical subjects
- Experienced with Microsoft Office products, CoursewareDev template, HTML Help, MSE, Raid, SLM, VSS, Terminal Server, Grail template, and SharePoint

ROGER
BELLEVUE, WA

EDUCATION

B.A. Business Administration, California State College
Aeronautical Engineering studied first two quarters at California State Polytechnic College
B.A. Sociology, minor in Organizational Communication, Central Washington University

PROFESSIONAL EXPERIENCE

Technical Writer	Microsoft contract through SolutionsIQ
Technical Writer	Microsoft contract through S&T OnSite (Sakson & Taylor)
Data Center Specialist II	AirTouch Cellular (now Verizon)
Technical Writer	Boeing contract through CDI Corporation-West

- Wrote programmer-level documentation for two Microsoft SDKs: *Systems Management Server 2.0* (SMS) and *SmartPhone*
- Wrote content addressing the following: *ActiveSync*, *Pocket PC 2002 Phone Edition* training materials, *Windows Engineering Manual* (WEM), and *Windows XP Features Guide*

- Documented operating procedures for a data center including memory-allocation issues, modifying JCL programming, verifying data-integrity, and tape-library procedures
- At *Boeing Commercial Airplanes* (BCA), wrote preventive maintenance procedures, operating procedures, and technical specifications

ADDITIONAL EXPERIENCE

- FCC Technician radio license KC7SFS; FAA pilot license 1685251 with multi-engine and instrument ratings
- Wrote 31,000-word copyrighted novel; wrote proposal to *American National Standards Institute* (ANSI) recommending documentation standards for preventive maintenance